

## Membership Application Information

### 1. Objectives

The aim of itSMF Hong Kong Chapter is to enhance the awareness and adoption of technology, best practices and standards in Services Management in Hong Kong..

The primary objective is to increase the competency level of IT Service Management through -

- Promotion and development of globally recognised qualifications
- Facilitated knowledge sharing among registered members and practitioners

In addition, the Chapter also provides a channel for its members to access the international forum and thus benefited from portfolio of services offered by local and International Chapters of itSMF.

The Chapter also recognizes individuals and organizations who make significant contributions to the advancement of best practice, standards and professionalism in the IT Service Management field.

### 2. Category of Membership

Two categories of memberships are available

- Individual: This membership category is available to any individual person who maintains a keen interest in furthering the objectives of the Chapter. This membership is non-transferable.
- Corporate: This membership category is available to any organization, company, institute or society interested in furthering the objectives of the Chapter. This category provides ten (10) individual membership at a discount rate from the single membership. Each member is named, name changes are allowed at the discretion of the itSMF and with suitable written notice.

Staff of [Global Member](#) who wants to enjoy the benefit of the local Chapter should register with the Hong Kong Chapter. An annual administration fee will be charged.

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### 3. Member's Benefits

The benefits for members are:

- a. Access to "members-only" areas of web site including specialist bulletin boards
- b. Discounts on book sales
- c. Discounted attendance at seminars and conference
- d. Free PDF copies of quarterly magazine ServiceTalk
- e. Opportunity to contribute to and share best practice work with others
- f. Free attendance at local discussion group meetings
- g. Free access to our interactive roundtables hosted by subject matter experts
- h. Free advice and guidance on high-level Service Management issues

### 4. Subscription and Application Fee

An annual subscription fee will be charged in the month of application each year. The subscription fees are:

Individual – HK\$ 250

Corporate – HK\$ 2,000 (HK\$ 200 for each addition subsequent)

Administration fee for Staff of [Global Members](#) is HK\$ 100 per annual.

### 5. Processing

Completed application form together with a crossed cheque payable to "itSMF HONG KONG CHAPTER LIMITED" should be sent to Unit 811, 8/F, New Kowloon Plaza, 38 Tai Kok Tsui Road, Tai Kok Tsui, Kowloon, Hong Kong.

Within one month your membership will be processed. Results will be notified by email.

### 6. Enquiry

If you have any questions regarding the application please call our hotline at the itSMF administration office at telephone number (852) 2180 9511 or E-mail to [membership@itsmf.org.hk](mailto:membership@itsmf.org.hk)